

DOSE STEELWORKS, INC LIMITED WARRANTY

Dose Steelworks, Inc manufactures the highest quality products for our customers through innovation, teamwork, and continuous improvement. Should the original purchaser experience manufacturer defects in materials or workmanship under normal use, Dose Steelworks, Inc. offers the below warranty coverage.

Products must be registered through Dose Steelworks, Inc. website at www.dosemanufacturing.com within 30 days from date of sale to original owner. Standard warranty covers defects outlined below for 1 year from purchase date.

This document is to certify that we warrant to the original purchaser equipment manufactured by Dose Steelworks, Inc. (referenced as Dose in the following document) identified and recorded by serial number, to be free of defects in material and workmanship under normal use and service. Should defects in either circumstance arise, Dose will replace, free of cost to the original purchaser, any part or parts that in our judgment show evidence of such defects. Manufacturer agrees to replace or repair at no charge during this period any part or parts, which have been returned to the factory within 90 days of the original warranty claim, freight prepaid, and deemed defective by factory authorized inspection. Should it not be possible to or said parts are not returned in the allotted time frame for factory inspection the manufacturer shall not be liable for any labor costs or any other costs encountered in replacing or repairing any parts involved unless approved by the manufacturer's warranty officer, but shall only be obligated to supply the necessary repair or replacement items.

Dose as the manufacturer shall not be liable for any other damage, whether direct or consequential.

Restrictions

This limited warranty will not apply to any equipment that has been operated or used in a manner not recommended by the manufacturer or that has been incorrectly repaired, altered, neglected, misused, subject to prior damage from an accident or has been used in any way, in the opinion of Dose to adversely affect in performance. This warranty also will not cover any equipment where the serial number has been altered, defaced or removed.

Limitations

This limited warranty does not apply to exterior finishes, tires, bearings, springs, axles or any other items not directly manufactured by DOSE, except to the extent of their individual manufacturers guarantee. Should an issue arise with any such item in the period of this warranty please contact Dose and we will contact the correct manufacturer to obtain their warranty policy.

Submitting a Claim

The original owner must submit all warranty claims through the dealer they purchased the trailer, within 1 year of the purchase date of the equipment. The claim must be submitted by the dealer via the Dose Warranty Request form (located at www.dosemanufacturing.com). Please include any supporting information and pictures as available. Upon submitting the claim the information shall be reviewed by the manufactures warranty officer, only after approval the proper actions shall be taken and replacement parts sent out free of charge. All defective parts must be returned to the factory within 90 days of receiving replacement parts or the company submitting the claim shall be billed for the parts cost, unless the warranty officer has provided special circumstances in writing.

Labor Reimbursement

Reimbursement for labor shall be taken on a case-by-case basis and given based on the manufacturer's recommended repair procedures and the amount of time deemed required repairing the issue.